

BMC Software and PeopleSoft PATROL for PeopleSoft 8 Early Integration Design

Manage PeopleSoft environment from a centralized location.

Detect, correct, and prevent availability and performance problems.

Monitor end-to-end response time.

PeopleSoft 8 connects the people who drive your business—customers, employees, and suppliers—to collaborate, achieve competitive advantage, and revolutionize how people work. PeopleSoft Software Alliance Partners extend the power of PeopleSoft solutions with industry-leading business functionality and technology performance.

PeopleSoft Early Integration Partners will deploy PeopleSoft 8 integrations through their investment in PeopleSoft training and accelerated design of key integrations.

BMC Software

BMC Software was founded in 1980 and is based in Houston, Texas. Over half the Fortune 500 companies rely on BMC Software's solutions to handle application management and availability. PATROL for PeopleSoft Applications is a product of BMC Software.

Integration Overview

PATROL for PeopleSoft Applications is a world leading solution for monitoring and managing your PeopleSoft environment. Upon completion and certification of this software integration to PeopleSoft 8, our joint customers can leverage the full power of integrating best-of-breed PATROL system management into a world-class ERP system.

PATROL for PeopleSoft Applications will provide an automated, centralized management and monitoring solution that can notify administrators of problems before they affect users. It will provide a storehouse of knowledge about the system that administrators can tap easily, without learning new technologies.

This product integrates seamlessly with the PATROL for Tuxedo solution. Key features include:

- End-to-end response time.
- Alerts to administrators of failed PeopleSoft batch jobs and workflows.
- Management of PeopleSoft Human Resources Management.

PATROL for PeopleSoft 8 Software Integration Design

PATROL for PeopleSoft Applications will quickly determine the root cause of availability and performance problems in the PeopleSoft 8 environment. It will then proactively alert administrators about PeopleSoft-specific system problems before users are negatively affected.

The integration will provide administration tools and management information for PeopleSoft system administrators, database administrators, HRMS managers, and information technology managers. It will provide realtime graphical views of the environment, including current running system servers, application servers (Tuxedo), and related services (Daemon). End-to-end response time of PeopleSoft transactions in a three-tier environment will be provided through a PATROL Probe function.

PATROL will enable system administrators to detect PeopleSoft or a system server's problems in realtime. The two-tier operator monitoring function will help administrators spot the high CPU users, long-running users, and inefficient SQL statements on the Oracle platform.

Integration with PeopleSoft 8 Human Resources Management

PATROL for PeopleSoft Applications will monitor the historical records and reports for PeopleSoft Human Resources Management transaction and payroll activity. It will help application managers or end users verify the transaction results and spot problems in realtime.

Availability

The PATROL for PeopleSoft Application, PeopleSoft 8 Certified Software Integration is planned for general availability as of October 22, 2000. Contact BMC Software at 800 841 2031 or email jodi_bash@bmc.com.

PeopleSoft 8 Sales and Logistics is currently available from PeopleSoft. Contact your PeopleSoft sales representative or call 888 773 8277.

PATROL for PeopleSoft Application is currently available from BMC Software. Call 800 841 2031.

Support

The PATROL for PeopleSoft Applications, PeopleSoft 8 Integration will be fully supported (24 x 7) by BMC Software.

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